



# CFM

COMPASSIONATE FAMILY MEDICINE

## Welcome Letter & Guide for Our Patients

Welcome to Compassionate Family Medicine and thank you for choosing us as your provider for primary medical care. Our mission statement is to provide competent and compassionate medical care to all our patients regardless of their race, cultural or economic backgrounds. Our goal is to provide quality medical care which is easily accessible and responsive to you in your time of need.

### We follow the Patient Centered Medical Home Model

Our approach is to provide our patients with comprehensive health care, which is focused on all aspects of your health and overall well-being, including emotional, family and social concerns. Along with your physician and other health care providers, you are the most important person in managing your health.

A "Medical Home" makes it easier and more comfortable for you to access care on a day to day basis by strengthening your relationship with your primary care provider and the team responsible for your care. Following the medical home model, your quality of care will be significantly improved, and it will take less time for you to get the care when you need it.

### Benefits of a Medical Home Model

- ✓ Your team will have an ongoing relationship with you and your family to manage your healthcare needs.
- ✓ You will see the same team each visit and they will assist you in coordinating care with other providers, specialists, and community resources, if needed.
- ✓ Your team will have access to all of your health information through electronic records in order to effectively manage your care.
- ✓ You will have easy access to care through open scheduling, expanded hours and other methods of communication with your team.

### How You Can Help

- ✓ Talk with your primary care provider and team about any questions you have.
- ✓ Keep in touch with your team if further questions arise about your health.
- ✓ Take care of your health by following the plan recommended by your team.
- ✓ Schedule a complete physical exam at least once a year.
- ✓ Always, let us know how we're doing and how we can improve.

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